



COVID-19 GLOBAL UPDATE – 23 MARCH 2020

Dear Valued Client

The impact on the global supply chain due to the outbreak of COVID-19 is significant for all of us. The Pentagon Freight Services team is working diligently to find solutions to counter inevitable delays and cost implications for your business. We will continue our commitment to provide “Best-In-Class” service to you, our customer. Thank you for your understanding and continued support.

As previously stated, we will continue to keep you updated on the latest Global Developments in support of your Supply Chain.

Some Regional Updates below.

- CHINA
 - Most Manufacturers have now resumed normal working practice
 - Seaport & Airport & Customs Terminal Shanghai now back to normal
 - Ocean Freight space and bookings is now getting back to normal scheduled services
 - Local inland transportation is gradually recovering, except for the Hubei Province
 - Options remain limited on airfreight due to Airlines cancelling inward and outward flights to China resulting in space shortages. Recommended bookings are made at least one-week in advance – Airline freight rates remain highly inflated.

- USA
 - Port Houston (Bayport & Barbours Cut Terminals) Customer Service staff have returned to normal working hours
 - Vessel operations have resumed and all decisions on vessel schedules, demurrage and all others will be determined as soon as possible

- BRAZIL
 - Passenger Airlines – reducing some flights out of Rio. Confirmed cancellations announced by Lufthansa and American Airlines only.
 - Cargo flights such as Cargolux, LATAM and Atlas Air currently operating
 - Airport Customs - Some delays to the Customs Clearance process has been experienced. Collaboration required from Importers, Brokers and Agents to maintain smooth customs process
 - Port Customs – Working reduced hours
 - Airport and Port terminals in Rio are working normally
 - Trucking companies working normally

- MIDDLE EAST
 - Erbil Airport (North Iraq) is closed to passengers but Cargo flights are still operating
 - Basra Airport (South Iraq) is completely closed for both passenger and Cargo flights
 - UAE – Emirates Airline will continue to operate cargo flights despite their announcement of 22 March 2020 on temporary global suspension of all passenger flights

- FAR EAST

- Malaysia – Air and Seaport operational but experiencing some delays
 - Customs at all Entry/Exit points operational but experiencing some delays
 - Ocean Freight operating and accepting cargo bookings
 - Cross Border Trucking (KUL/SIN) open only for essential goods (medical etc)
 - Local Freight operating as usual
- Singapore – Cross border trucking to Malaysia and Thailand no longer available due to Malaysian Government Restricted Movement order 18th – 31st March
 - Vessel frequency reduced – space is at a premium
 - Carriers have implemented COVID-19 clauses regarding waiting time, labour & detention on a pro rata basis
 - Cargo flights continue to operate but are subject to space constraints and, in some cases, Express Rates apply
- Myanmar - borders for trucking operational between China and between Thailand
 - Sea and airport still operational
- Vietnam – Ports and airports remain open for cargo movements
 - Sea schedules are less effected due to carrier slot sharing
 - Air schedules reduced due to passenger flight cancellations
- Indonesia – Airfreight still operating Jakarta to Singapore on SQ and Garuda Airways
 - Flights from Surabaya and Balikpapan are cancelled
 - Sea freight currently operating as normal with ports remaining open and pricing stable
 - Domestic transportation still operating between provinces

- UNITED KINGDOM

- UK customs fully operational, assisted by electronic clearance
- Airports, ports and terminals open and operational. Collection and delivery of cargo as normal
- International cargo flights operational but subject to space. First come first served in most cases
- Ocean carriers still offering selected availability of special equipment
- UK domestic trucking operating as normal however reduced staffing levels at collection/delivery points has meant occasional delays
- UK domestic flights for both passenger and cargo reduced significantly however airline trucking for cargo readily available
- UK/Norway trailer services running as normal 2-3 times per week
- Currently UK companies appear to be working with good contingency plans

Should you require any further information, please do not hesitate to contact your local Pentagon Freight office.

Sincerely
Pentagon Freight Services